Welcome to the Dodge County Transportation Program!

Volunteers & staff drivers provide reliable rides for Dodge County residents. The volunteers and staff take pride in providing a safe ride, making sure the rider is on time for their appointment and is treated with respect and courtesy.

To request a ride, the rider calls the transportation office and every effort is made to meet the request. Dodge County staff drivers use wheelchair vans and volunteer drivers use their own vehicles to provide rides.

The Dodge County Transportation Program provides rides to eligible residents to appointments both within and outside of Dodge County limits. The Dodge County Transportation Program operates Monday through Friday each week, from 8 - 4:30 pm with the exception of the following holidays: New Year's Day, Spring Holiday, Memorial Day, 4th of July, Labor Day, Thanksgiving, Day after Thanksgiving, Christmas Eve, Christmas, and New Year's Eve.

This program is funded in part by the Federal Transit Administration (FTA) as authorized under 49 U.S.C. Section 5310 Mobility Options of Seniors and Individuals with Disabilities Program (CFDA 20.521).

Rider Qualifications

Those eligible for non-emergency medical rides through MTM, Inc. are not eligible for medical rides through the Transportation Program. For eligibility, you must meet <u>one</u> of the following qualifications:

- 1. A resident of Dodge County <u>without</u> other means of transportation
- 2. A resident receiving services from Dodge County Human Services & Health Department
- 3. A resident of Dodge County who has an approved prior authorization for rides from a public agency, private agency or nursing home

How to Request a Ride

Call the transportation office at **920-386-3832 or 800-924-6407** during the hours of 8 - 4:30 pm, Monday through Friday. If possible we would like three (3) or more business days advance notice.

Please provide the following information with each ride request:

- * Your name, address, phone number
- * Your date of birth
- * Date of appointment
- * Destination address and phone number
- * Length of appointment
- * If a return trip is needed
- * If an attendant is riding along with you

Ride Priority System

The Department has established the following priority system based on State requirements. Priority for transportation is given in the following numbered order:

First Priority Group – Elderly (65 & over) and those with disabilities:

- 1. Medical Activities
- 2. Nutritional Activities
- 3. Work Related Activities
- 4. Education/Training Activities
- 5. Shopping/Personal Business/Legal

Second Priority Group – Human Services and Health Department consumers:

- 6. Medical Activities
- 7. Nutritional Activities
- 8. Child Welfare Court Ordered Rides
- 9. Work Related Activities
- 10. Education/Training Activities
- 11. Shopping/Personal Business/Legal

Third Priority Group - General Public

- 12. Medical Activities
- 13. With Approval, Social Rides for:
 Elderly, those with Disabilities,
 Human Services and Health
 Department consumers, and General
 Public



All riders are encouraged to make a donation towards the cost of the trip. No one will be denied a ride if they are unable to make a donation. The suggested donation is based on round trip miles and your donation helps keep the program operating. Drivers are not allowed to accept tips or gifts from riders.

Mileage	Suggested Donation
1 to 19	5.00
20 to 39	10.00
40 to 59	15.00
60 to 79	20.00
80 to 99	25.00
100 to 119	30.00
120 to 139	35.00
140 to 159	40.00
160 to 179	45.00
180 +	50.00

We do our best to meet the needs of every rider, so please call us with any questions.

IMPORTANT WEATHER RELATED NOTE:

The Transportation Program is **CANCELLED** when weather conditions make travel hazardous. Radio stations that announce weather closings are: 1430 AM WBEV, 95.3 FM WXRO, 1540 AM WTKM, and 104.9 FM WTKM. Television stations that announce closings are:

WISC-TV 3, TMJ4, FOX6, and WISN 12.

Please watch and listen to radio and local TV stations during inclement weather to see if transportation is cancelled.

Contact

Phone:

920-386-3580 800-924-6407

Email:

hsagingunit@co.dodge.wi.us

Fax:

920-386-4015

Office Hours

Monday - Friday 8 - 4:30 pm or by Appointment

Address

Henry Dodge Office Building 199 County Road DF – 3rd floor Juneau, Wisconsin 53039





7/19/18 JW





